



TECHNICAL BULLETIN



Bulletin Number	TB-169 – ACTION REQUIRED
Date	July 30, 2025
Subject	Gogo Biz 850MHz Licensed Network Change
Applicability	ATG 1000/2000/4000/5000/8000, AVANCE L5 (Rev G or earlier), AVANCE L3 (Rev E or earlier)
Related Information	N/A

Background

The Gogo Biz 850MHz licensed air to ground (ATG) network will migrate from EVDO to LTE technology in May of 2026. **At this time, any aircraft operating a legacy ATG system or non-LTE ready AVANCE hardware will lose inflight connectivity capabilities.** Customers currently using legacy ATG and non-LTE ready AVANCE equipment must exchange their systems for newer, LTE-capable AVANCE or C1 hardware before May of 2026 to avoid service disruption. This network update will benefit passengers and operators in terms of experience and longevity of staying connected.

Part Numbers Affected

- P15864-002 ATG 1000: Assy, Top, ATG 2000, ABS-BA (plus Config Level Software - P29575)
- P15864-002 ATG 2000: Assy, Top, ATG 2000, ABS-BA (plus Config Level Software - P29576)
- P13989 ATG 4000: Assembly, Top, ATG 4000, ABS-BA
- P15864-001 ATG 5000: Assembly, Top, ATG 5000, ABS-BA, Standalone
- P12954 ATG 8000: ACPU LRU (plus ATG 8000 LRU Kit (AACU, ATG) - P13114-20019)
- P34110-002 AVANCE L5: L5 Hardware, Two Aircards TLA (Rev G or earlier)
- P34110-003 AVANCE L3: L3 Hardware TLA (Rev E or earlier)

Key Milestones and Deadlines:

- **Dec 2018:** Gogo ended production of ATG 1000/2000/4000/5000 products.
- **Jan 2023:** Gogo began informing customers of network migration.
- **Dec 31, 2025:** Promotions to upgrade legacy equipment or swap to C1 will expire. Customers must have a promo form submitted and a purchase order placed with their dealer before December 31, 2025, to quality.
- **Jan 1, 2026:** Customers who have not placed an order with their dealer and completed a promo form will be subject to a 25% price increase on their ATG services.
- **May 2026:** The Gogo ATG network will be migrated over to LTE. Affected hardware will no longer function.

Replacement Part Options

- Per previous Product Change Notice (PCN) D25931, Rev A, the ATG 1000, ATG 2000, ATG 4000, and ATG 5000 systems and associated equipment are no longer manufactured by Gogo. The AVANCE L3, AVANCE L5, and Gogo C1 systems are suitable replacements for the ATG 1000,

2000, 4000, 5000, and 8000. Please note that the Gogo C1 will only be available while supplies last, and quantities are limited.

- Per Evolution Aircard Hardware NOC D33911, Rev B, Gogo's AVANCE L3 system LRU (P34110-003) and Gogo's AVANCE L5 system LRU (P34110-002) can be exchanged for new hardware to maintain connectivity through the network LTE transition.

Technical Assistance

If you have questions regarding this document, please contact Sales at 1.888.328.0200.

As the leader in airborne telecommunications, Gogo's objective remains providing you with the highest quality airborne communications service with the most competitive equipment and service costs. We thank you for your business and appreciate your continued support.